

## Phoenix Community Association case study

The Phoenix Community Association has been running since 2019. The Phoenix Estate, in the heart of Brighton, has 120 Hyde homes on the estate and experiences a range of issues that residents wanted to address. They felt that setting up a tenants and residents association (TRA) was a good way to get the voices of their community heard.

Sarah, the Chair had this to say:

“It was quite daunting at the start setting up the TRA. We got in touch with Gabs in Hyde’s Customer Involvement team who gave us all the information we needed to set up, including how to hold our first Annual General Meeting.”

Since starting, the TRA has led on important work such as a successful Up My Street project (with help from Hyde’s Successful Places team), which fed up to 100 households, including 40 children, during the first lockdown.

Amy, their secretary said:

“I’m proud to be able to help to support our local community. The food hub has allowed us to identify more people who we can support as a TRA and has helped us to build relationships.”

The TRA has also played an active role in their local Neighbourhood Action Plan meetings, which wouldn’t have been possible if they weren’t a TRA. The meetings have involved several local stakeholders working together to address local issues, for the benefit of the local community.

[You can find out more about how to set up a tenants and residents association here.](#)

