

At a glance

2018/19 Performance



We built

1,006
new homes



78%

of you were **satisfied** with what your home looked like on the day you moved in



47%

of the homes we are planning to build are for **shared ownership, rent or below market rents**



We started work building another

1,877
homes

Hyde Foundation worked with more than **2,000** residents to stop them falling into rent arrears and helped people receive

£2.7m
in support and benefits



We re-housed

1,147

families in our existing properties



We completed **8,950** major works in your homes (e.g. new kitchens and bathrooms)



56%

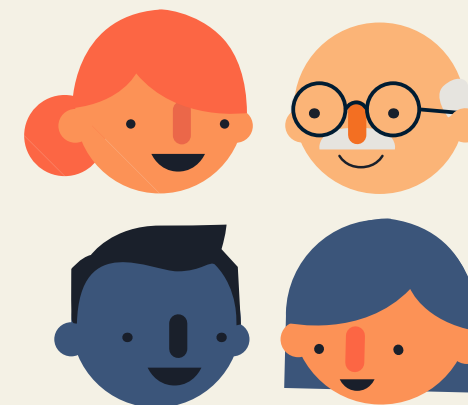
of you were **happy** with the way we handled your complaints



More than **15,000** shared your **feedback** on our services

82%

of you were satisfied with our **services***



79%

of you were satisfied with the way we **handled antisocial behaviour cases**



83.8%

of you were happy with our **repairs service**

Hyde Foundation worked with **4,903** young people to reduce antisocial behaviour in your neighbourhoods

*from an average of our transactional surveys